**Mark R. Self**

*Warehouse & Retail Worker* 401 S. Emporia, Wichita, KS 67202

mself@wwrfresource.com *Mobile:* (316) 768-1859

**Profile Summary**

* Maintains an eclectic blend of managerial experience and an understanding of general labor.
* Operated Basiloid forklifts, standing forklifts, order pickers, and motorized pallet trucks.
* Certified Maintenance Engineer for large food production facilities.
* Experience training new hire employees for large telecom companies.

**Functional Overview**

*Sales*

* Experienced familiarizing self and coworkers on various products and their features.
* Able to present products for comparison and consideration.
* Help customers identify appropriate products to meet their needs.
* Able to approach unsatisfied customers in a calm and professional manner.

*Management*

* Responsible for opening and closing stores, assigning duties, and scheduling shifts.
* Making deposits and analyzing daily to weekly figures for store staffing needs.
* Managed sales teams from 5 to 8 employees on a regular basis and maintain store function.

*Administrative*

* Proficient computer skill in Microsoft Word, Excel, and PowerPoint.
* Skilled at scheduling employees to cover shifts to meet customer influx.
* Trained new hires on software/database use, customer service, etiquette, policy, and technique.

*Industrial*

* Certified to operate heavy work equipment and maintain OSHA standards.
* Experience operating hand, power, and pneumatic as well as machinery, including hydraulics.
* In charge of maintenance and troubleshooting of programmable logic controllers (PLCs).
* Skilled at maintaining quality control, verifying specs, pressure testing, and visual inspections.
* Basic HVAC troubleshooting and maintenance. And sandblasting/powder coating experience.

**Employment**

* *Assistant Manager* Hibbet Sports Manhattan, KS 2013-2015
* *Forklift Operator* Armour-Swift Eckrich Junction City, KS 2013-2015
* *Quality Control Manager* Parker-Hannafin Manhattan, KS 2011-2013
* *Paint Tech* G.B.W. Railroad Junction City, KS 2011-2012
* *Lot Porter* Dick-Edwards Ford Manhattan, KS 2009-2011
* *Trainer* Alorica Inc. Manhattan, KS 2007-2009
* *Maintenance Tech* Flowers Bakery Denton, TX 2005-2007

**Education**

* Certificate of Training *American Institute of Baking* Manhattan, KS 2005